

We are very lucky at Long Stratton Medical Partnership to be supported by Long Stratton & Newton Flotman Patient Participation Group (LSNFPPG) made up of volunteer patients. The members of LSNFPPG meet with our Practice Manager, a doctor and staff on a bi-monthly basis at Swan Lane Surgery. They discuss general issues, healthcare services, and suggest improvements that can be made for the benefit of both the local patients and the practice too. The group has an important role in helping to give patients and practice staff a say in the way that services are delivered to meet their needs, and the needs of the wider community, therefore bringing the patients and practice closer together.

The group organises information evenings on important health topics too throughout the year, open for anyone to attend.

The following is a message from the Chairperson

We are an active, friendly group, formed in April 2015, made up of patients from the practice. Our aim is to improve communication and understanding between patients and practice staff. Our joint aim is the provision of a high quality, equal access, patient-centred, local healthcare service. We, as patients ourselves, also acknowledge that we must take responsibility for our own health where we can.

We are still looking for more members, with a bit of spare time, who are willing to do something very worthwhile for the local community. We are particularly interested in anyone aged 17-50 to make the group more representative of the patient population and ensure younger patients have a voice.

If you feel that you could be a critical friend, and actively work to improve and support your local services then please call a member of the group:

You can either contact your local PPG member:

Mrs Kay Arthur on 01379 677779

or the Chairperson

Mrs Sue Gifford on 01508 532400

Alternatively please visit our website www.longstrattonsurgery.nhs.uk for further details under LSNFPPG.